

ND 2018-31-C
280169

Windstream Services, LLC
4001 Rodney Parham Road
1170 - B1F03-53A
Little Rock, AR 72212

Edward J. Cadieux
Regulatory Counsel
314-249-0216



November 13, 2018

South Carolina Public Service Commission
Attn: Jocelyn G. Boyd
Chief Clerk/Administrator
101 Executive Center Drive, Suite 100
Columbia, SC 29210-8411

RE: Informational copy of Section 63.71 Application of Windstream Services, LLC as filed at Federal Communications Commission (FCC) pursuant to of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the FCC's rules, 47 C.F.R. §63.71.

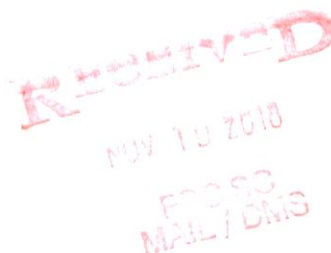
Dear Ms. Boyd:

Windstream Services, LLC, on behalf of its affiliate companies, Business Telecom, LLC and DeltaCom, LLC, respectfully provides this informational copy of the attached Application of Windstream Services, LLC as filed at the FCC regarding the discontinuation of certain services. This informational copy is provided in compliance with Section 63.71(a) of the FCC's Rules (47 C.F.R. § 63.71).

Any questions regarding this matter should be directed to my attention at 314-249-0216 or via email to Edward.Cadieux@windstream.com.

Sincerely

Edward J. Cadieux



Before the
Federal Communications Commission
Washington D.C. 20554

In the Matter Of

Section 63.71 Application of

Windstream Services, LLC

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WC Docket No. _____

SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC

Windstream Services, LLC, ("Windstream") on behalf of its competitive local exchange carrier affiliates Business Telecom, LLC., and DeltaCom, LLC (collectively "Windstream"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of POTS (analog voice) and integrated data/voice service (the "Affected Services") to customers in the Charleston, North Charleston, and Johns Island, South Carolina area.

In support of this Application, Windstream submits the following information:

1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

Business Telecom, LLC
DeltaCom, LLC
4001 North Rodney Parham Rd.
Little Rock, AR 72212

b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

Windstream plans to discontinue the Affected Services on or about February 28, 2019

c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

The Affected Service will be discontinued to customers located in the Charleston, North Charleston, and Johns Island, South Carolina areas.

d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The services to be affected are POTS (analog voice) and integrated data/voice access service.

2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

On November 7, 2018 Windstream sent by First Class U.S. Mail notice to the affected customers of the planned discontinuance. A copy of such notice as sent is attached hereto as Attachment 1, the notice being compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is nondominant with respect to the service that it proposes to discontinue.

4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by First Class U.S. Mail to the South Carolina Public Service Commission and to the Office of Governor, Henry McMaster, and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

6. Circumstances of Discontinuance.

The Affected Services are provided to the customer' locations via end-of-useful equipment that needs to be decommissioned. The discontinuance will affect nine (9) business customers located across the Charleston, North Charleston, and Johns Island, South Carolina areas. Windstream will assist the affected customers in migrating their services to Windstream's supported platform or by upgrading to one of our more robust unified communications products. Alternatively, the affected customers will have sufficient time to make arrangements for service with another service provider

7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps, to the extent that it is able, to assure that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. The affected customers will not be unduly harmed because they are being provided sufficient notice of the discontinuance, are being offered alternative services to the those being discontinued, and/or have the option to move service to an alternative provider serving these locations.

Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of the Affected Services as outlined herein, pursuant to Section 63.71.

Respectfully Submitted,



Edward J. Cadieux
Regulatory Counsel
Windstream Services, LLC
4001 N. Rodney Parham Rd.
MS: 1170-B1F03-53A
Little Rock, AR 72112
(314) 249-0216
Edward.Cadieux@windstream.com

November 13, 2018



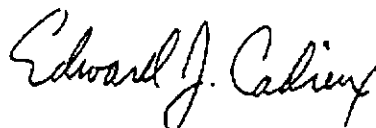
CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 13th day of November 2018, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

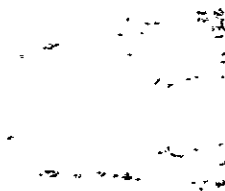
Secretary of Defense
Attn: Special Assistance for Telecommunications
Pentagon
Washington, DC 20301

South Carolina Public Service Commission
Attn: Jocelyn G. Boyd
Chief Clerk/Administrator
101 Executive Center Drive, Suite 100
Columbia, SC 29210-8411

Governor, Henry McMaster
State House
1100 Gervais Street
Columbia, SC 29201



Edward J. Cadieux



Attachment 1
Customer Notice

Windstream Services, LLC, LLC
4001 N. Rodney Parham Rd.
Little Rock, AR 72212

WINDSTREAM
ENTERPRISE

November 7, 2018

«Contact»
«Customer_Name»
«Addr_Line_2»
«Addr_Line_3»
«City_Name», «State_Code» «Zip_Code»

**If you are not the site contact or administrator,
please kindly pass this important notification on to
the appropriate party.**

IMPORTANT: Service Discontinuance Notification for Account # «Acct #»,
Service Location «Serv Loc»
This Change in Service Requires Action on Your Part

Dear Valued Customer,

Because your business matters to us, we wanted to provide advance notification of an important change we are making for services in your area. **This change will require action on your part to avoid service interruption.**

The platform that currently supports POTS (analog voice) and integrated data/voice access service has reached the end of its useful life and will soon be decommissioned. As a result, customers in the following areas will have these services retired on or about February 28, 2019: Charleston, North Charleston and Johns Island, South Carolina.

The change requires action on your part and we want to work with you to make you aware of your options and assist you in any way possible to ensure a smooth transition prior to the service retirement.

To avoid service interruption, we encourage you to take action as soon as possible by contacting Customer Care at 855.352.2731, no later than December 15, 2018 to explore an alternative service solution. Failure to do so may result in permanent service termination or insufficient time to transition to a replacement service, with no immediate restoral options.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of EarthLink, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

We will be reaching out to you shortly to discuss an alternative service solution. Please note that this notification does not affect other services you may have with Windstream. Thank you for your time and attention to this important matter. If you have any questions, please contact us at 855.352.2731.

Sincerely,
Customer Care